

Procedure

Unable to carry out a Remote Software Upgrade. The following precondition has not been met:

- Hazard warning lights off

The following preconditions must have been met to be able to run a Remote Software Upgrade:

- Gradient $\leq 12\%$ Yes
- Vehicle key detected Yes
- Hazard warning lights off Yes
- Park Assist inactive Yes
- Parking brake engaged Yes
- In park Yes
- No devices connected to the diagnostic socket Yes
- Trailer disconnected N/A
- No CID/DVD/Blu-ray in the drives in the front or rear passenger compartment N/A
- Exterior lights off Yes - turned off
- Car sharing mode deactivated N/A

Suspect weak battery or faulty firmware that needs to be pushed manually via ISTA

Everything in car closed, doors, etc

Outside Temperature > -10 deg C

Engine off & cooled

iDrive reset 30s & 70s